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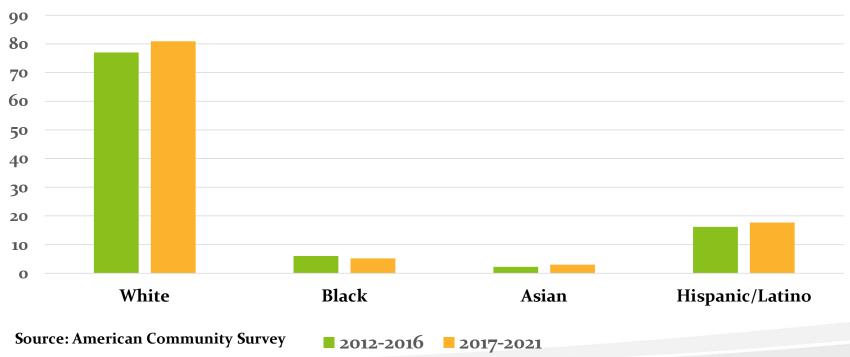


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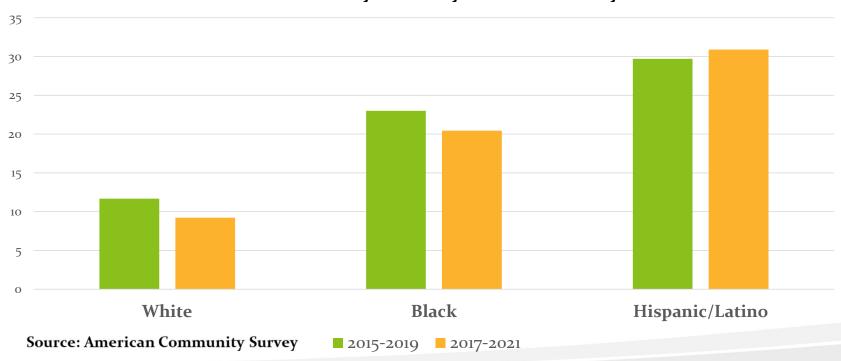
Community Snapshot: Race and Ethnicity

Salem Population by Race/Ethnicity



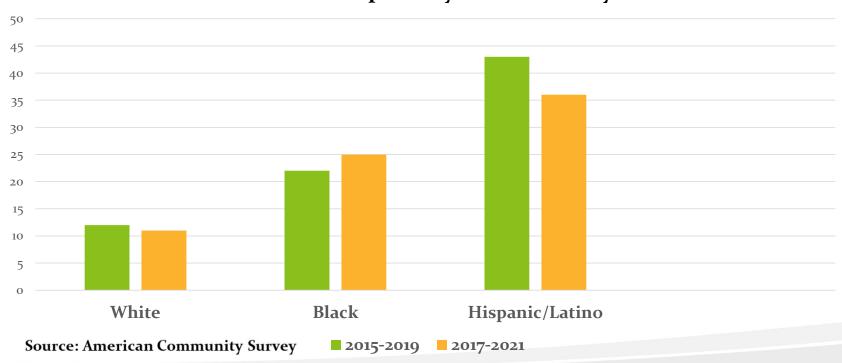


Salem Poverty Level by Race/Ethnicity



Community Snapshot: Race, Ethnicity, and SNAP Usage

SNAP Participants by Race/Ethnicity





Salem Food Assessment 2018 Research Methods

- Resident Food Survey
- Emergency Food Provider Survey
- Convenience Story Survey
- Restaurant Survey
- Resident Focus Groups
- Stakeholder Interviews
- Existing Data



Salem Food Assessment 2018 Findings

- Resident experiences
 - Residents have a hard time finding affordable fresh produce and lean meats close to home
 - The biggest barriers to healthy eating are family schedules, food preferences, and food costs
 - Larger stores with more affordable food options are hard to get to without a car
- Emergency food providers
 - There is a lack of collaboration among emergency food providers
 - Emergency food providers don't always have appropriate foods
 - Culturally appropriate
 - Medically appropriate



Salem Food Assessment 2018 More Findings

- Community agriculture
 - Salem has many community gardens
 - Residents are interested in growing their own food
- Food waste
 - Food waste isn't an issue for many local restaurants
 - Food waste reduction efforts are uneven in local institutions like Salem Public Schools and Salem Hospital



Salem Food Assessment 2018 Outcomes

- Greater collaboration among emergency food providers
- Events like community meals and the Salem Food for Thought Festival
- Expanded community gardens
- Mack Park Food Farm
- Farm-to-school advocacy
- Revision to Salem's Urban Agriculture Ordinance



Salem Food Assessment 2018 Limitations

- White non-Hispanic people were overrepresented
 - 70% of the population, but 90% of the respondents
- People with high household incomes were overrepresented
- Survey responses didn't give us enough information
 - "Would you be interested in participating in a community nutrition education program?"
- Limited social networks for survey distribution, focus groups, and interviews



The 2022 Approach: Community-Based Participatory Research (CBPR)

- Community-based participatory research engages the community to conduct research for the purpose of action
 - Democratic and equitable process
 - Entails power-sharing and co-learning
 - Respects individuals' knowledge, experiences, and perspectives
 - Allows for disagreement
- What do researchers get out of CBPR?
 - A better understanding of the opportunities and challenges that exist in their own community
 - An opportunity to learn new skills
 - An opportunity to play an active role in improving conditions in their community
 - Partnerships for future research and action



Salem Food Assessment 2022

- Used some of the same tools as the 2018 assessment
 - Existing data from local hospitals and community partners
 - Convenience store observations
- Integrated elements of community-based participatory research
 - Focus groups with community members and service providers facilitated by community health researchers hired by the city
 - Additional community engagement efforts via bulletin board prompts
 - Salem Public Library
 - Salem YMCA
 - Salem CultureHouse



The Research Process (November 2021-August 2022)

- Held bi-weekly research team meetings with "homework" in between
- Participated in human-subjects research training at Salem State University and submitted the research proposal to the university's Institutional Review Board
- Determined the research methods and research instruments to be used
- Collected data via community focus groups and bulletin boards that asked for community members' opinions about barriers to healthy eating
- Analyzed data using the process of qualitative coding
- Reported findings (ongoing)

The Research Question

What are some of the social, cultural, environmental, and economic barriers low-income Salem residents face when it comes to accessing nutritious food?



Community Member Focus Groups and Interviews



Participant Demographics (Community Members)

- 68 people participated in focus groups
- Participants were much more diverse compared to those in the 2018 assessment
- Participants were diverse in terms of age
 - 7% ages 18-24
 - 17% ages 25-34
 - 17% ages 35-44
 - 8% ages 45-54
 - 17% ages 55-54
 - 34% 65 or older



Participant Demographics (Community Members)

- 80% of participants identified as female, 20% as male, and 1 participant identified as non-binary/gender nonconforming
- Most participants who specified their race identified as white (38%) though 18% of respondents chose not to specify race at all
- 60% of participants identified as Hispanic, Latino, or of Spanish origin, with Spanish and English being the languages spoken most frequently at home



Respondent Demographics (Community Members)

- Most participants reported being permanently housed in a home they own (5%) or rent (74%), though 3 participants reported being temporarily housed
- In terms of employment, many participants work either full-time (22%) or part-time (21%), though 18% reported being unemployed and 34% are retired
- Most respondents live in households with other people, with the mode being two people; fewer households included people under the age of 18 or over the age of 65
- More than half of all participants had household incomes less than \$20,000 per year (53%), with 32% having household incomes between \$20,000 and \$35,000
- No participants reported a household income over \$75,000



Food Insecurity Among Participants (Community Members)

- 25% of participants reported they or someone in their household ate smaller meals or skipped meals in the last year because there was not enough money for food
- Of those participants, 10 reported having to do so only one or two months, and 9 reported having to do so some months, but not every month
- Participants reported having used several supplemental nutrition programs in the last year

- SNAP: 65%

- WIC: 12%

Salem Summer Meals Program: 2%

Community and congregate meals: 1%

Food pantries: 40%



Findings: Knowledge about Nutrition and Food Preparation

- Some participants reported having difficulty determining what's healthy and what isn't
 - Some people lack knowledge about what's considered healthy, especially given all the conflicting information about carbohydrates, fats, etc.
 - Some people are unable to read and evaluate nutrition labels because of language barriers
- People generally want to prepare healthy meals, but they don't always know how to do that
 - For Hispanic and Latino families, they want to incorporate American foods into their diet, but with flavors that appeal to them
 - Participants want to learn how to cook foods in new and healthier ways
 - Participants want pantries to provide information about how to prepare the foods they're distributing



Findings: Knowledge about Food Assistance Programs

- Participants get information about food assistance programs from many different places
 - Friends, family, and neighbors
 - Salem Public Schools
 - Council on Aging and other social service agencies
- Participants reported that many community members, including themselves, do not know about food assistance programs
 - Pandemic EBT cards
 - Community meals programs
- Some community members don't realize they're eligible for food assistance program; service providers want to better collaborate to build awareness of these programs



Findings: Affordability of Nutritious Foods

- Participants reported food is getting more and more expensive, which results in their buying less
- Some participants use coupons, but those coupons are often for unhealthy foods
- Participants would like to be able to purchase organic foods, but they are often much more expensive
 - Participants prefer organic fruits, vegetables, milk, eggs, and meat
 - Some people still choose to buy organic foods, but their money doesn't go as far



Findings: Food Access and Transportation

- Participants cited transportation as an issue when it comes to grocery shopping
 - People tend to make big grocery shopping trips 2-3 times a month, though some reported going weekly
 - Market Basket is a popular destination for shoppers due to its affordability and grocery items being in one place, but it's only accessible via car or bus
 - Some participants shop in convenience stores or bodegas as an alternative, but recognize their SNAP or WIC benefits won't go as far as they would in stores like Market Basket
- Some participants reported having to pay for taxis to get around town, which limits their ability to regularly access affordable grocery stores or food distribution sites



Findings: Accessing Food Assistance Programs and Other Resources

- Participants reported various personal reasons for not wanting to use food assistance programs
 - Shame about needing food assistance like SNAP and WIC
 - Stigma about using food pantries
 - Language barriers when applying for assistance or accessing resources
- People's schedules don't always allow for access to food pantry distributions or community meals
- The pandemic changed the food assistance landscape
 - Highlighted the need for robust food assistance programs
 - Brought more people to food pantries, which may have destigmatized pantry use somewhat



Findings: Culture and Family Life

- Participants reported many food distribution sites are not offering foods community members traditionally use
 - Among the items participants are looking for are white rice, red beans, plantains, and cooking oils they are familiar with
 - This could be addressed by sharing information about how to substitute or prepare pantry foods
- Parents find it difficult to find foods their children and families will eat
 - They sometimes eat out rather than cook, which can be more expensive
 - Preparing nutritious meals can be time consuming and not everyone has the time to spend cooking
 - When people cook at home, they tend to cook healthier foods



Findings: Food and Water Safety

- Some participants reported expired food being distributed at some food distribution sites
 - Participants reported this is especially the case for meat, which may have been frozen prior to distribution, but also for canned goods
 - This makes residents feel they are not respected or being afforded the dignity they deserve

Water issues

- Participants perceive tap water as less healthy than bottled water, but buying bottled water is expensive
- Parents reported their children are not given access to water in schools (though this may be an issue about access to refillable bottles)



- Prompt in English and Spanish: What are some of the barriers Salem residents face when it comes to accessing healthy food?
- Locations: Salem Public Library, Salem YMCA, Salem CultureHouse
- Responses
 - Affordability of good quality foods
 - Too many cheaper but unhealthy options available
 - Lack of time to plan, shop, and cook
 - Affects of climate change on food systems
 - Limited transportation, especially for big shopping trips
 - Lack of knowledge about how to prepare foods in a healthy way
 - Nutritional information on packaging is usually only in English
 - Meal delivery services are expensive but necessary for many people who can't leave their home
 - Lack of appliances and materials to prepare food more healthily





Emergency Food Provider Focus Groups and Interviews



Organizational Challenges

- Providers face several challenges when it comes to providing emergency food services
 - Reliable access to food
 - Increasing costs of food, especially nutritious food
 - Limited availability when it comes to culturally appropriate foods
 - Transportation issues



Community Knowledge about Food Assistance Programs

- Salem has a robust network with multisector partners who share information and resources
- Collaboration and soliciting clientele feedback helps bridge the knowledge gap
- Many residents have little knowledge about programs until they are faced with the need to access them
- Knowledge gaps persist
 - Eligibility
 - Types of services and support available
 - How to access services



Perceived Barriers Community Members Face When Trying to Access Food Programs

- Cultural and language barriers
- Post-COVID emotional barriers
- Days and times pantries are open, which often conflict with work schedules
- Stigma and feelings of personal failure
- Physical barriers
 - Accessibility
 - Parking
 - Utilities such as a cart for those who walk



How COVID Changed How People Eat and Access Food

- Many pandemic resources were given to food assistance organizations
- The pandemic raised people's awareness of food insecurity and fostered empathy in terms of how food insecurity affects residents
- Generated more unique partnerships between organizations that are addressing food issues
- More people started eating at home and engaging in bulk buying when items are on sale
- More people began seeking food assistance and accessing assistance more regularly
- Encouraged the City of Salem, Salem Public Schools, and local organizations to share information about food programs



What Can Food Assistance Organization and Community Leaders Do?

- Continue to work, collaborate, advocate, listen, and adapt
- Build and expand partnerships
- Share resources and knowledge about community demographics to ensure all efforts are equitable and inclusive, especially in terms of culture, age, and ability
- Collect feedback from clients about how to best meet their needs
- Strengthen efforts to reduce stigma
- Explore ways to reduce shared barriers like transportation, language, and knowledge about programs
- Continue to publish a monthly multilingual calendar that describes what resources are available and where



Recommendations and Next Steps

- Continue to develop the municipal Food Policy Council
 - Food Policy Council (Salem Food for All) established December
 2022
 - Obtained grant funding to hire consultants for the purpose of strategic planning
 - Increased focus on health equity and food justice
- Expand urban agriculture education and opportunities
 - Salem's urban agriculture ordinance was revised in Summer 2022
 - Plan community events focused on resources, education, and support for backyard growers



More Recommendations and Next Steps

- Develop programs and opportunities for community members to learn more about food assistance options
- Build awareness about water safety and availability in Salem



Thank you!

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- Salem Public Library
- Salem YMCA
- Salvation Army

For questions or comments, contact Salem Health and Wellness Coordinator, Kerry Murphy at kmurphy@salem.com